COMPASS Public Access and Streamlining Registration

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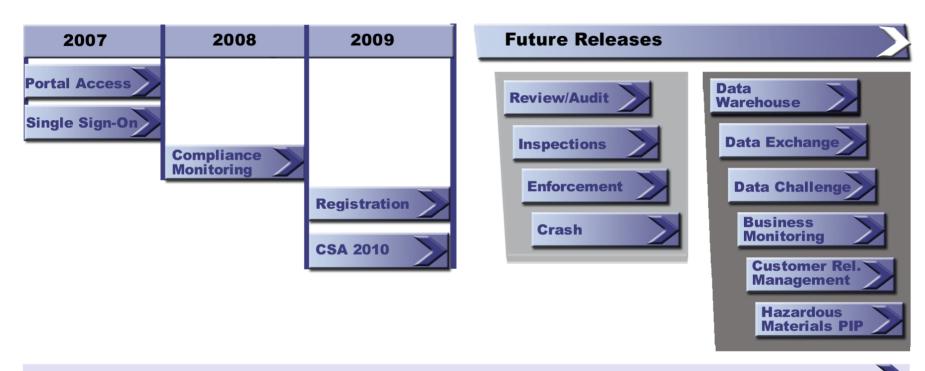
Agenda

- ▶ COMPASS Overview
 - COMPASS Objectives
 - COMPASS Roadmap
 - COMPASS Pilot
 - COMPASS Release 1
- ▶ COMPASS Public Access and Streamlining Registration
 - Scope Public interaction with the FMCSA Portal
 - Scope Redesigning the registration process
 - Identifying public sector stakeholders—existing carriers, potential carriers, industry customers, interested parties, etc.
 - Gathering ideas on how to better communicate with all public sector stakeholders
 - Brainstorming what should be presented to the public sector stakeholders
 - Implementation strategies

COMPASS Objectives

- ► Improve data accessibility through simple sign-on and easier navigation
- ► Improve data consistency through database consolidation and integration
- ► Simplify data capturing and information reporting
- ► Increase productivity and efficiency by better integrating our information technology with our business processes
- ► Enable better policy and program decisions through improved data quality
- ► Reduce costs for operations and maintenance through consolidation and implementing industry best practices

COMPASS Roadmap



Information Management Authority/Conceptual Data Model/Enterprise Database/Metadata Repository

Pilot Scope

► Federal Program Managers

- Select Carrier for Compliance Review and assign Safety Investigators to perform the review
- Access MCMIS legacy system without additional login to perform other job functions

► Registered Carriers

- View company information specific to the Carrier including crashes, inspections, reviews and closed enforcement cases
- Access DataQs legacy system without additional login to challenge information

Pilot Demonstration

- ► Federal Program Managers
- ► Registered Carriers

Release 1 Scope

- Select Carrier for Review or Safety Audit and assign Safety Investigators to perform the review or audit
- ▶ View Assignments
- View Company information
- Print or download Company Safety Profiles on an as needed basis at no charge
- Automated accounts management and role assignment
- ► Automated password reset and account unlock
- ► Single Sign-on to MCMIS, EMIS and L&I
- Context sensitive online help
- Online access to training materials
- Online survey and user feedback tools

Release 1 Functionality – Accounts Management

Accounts Management

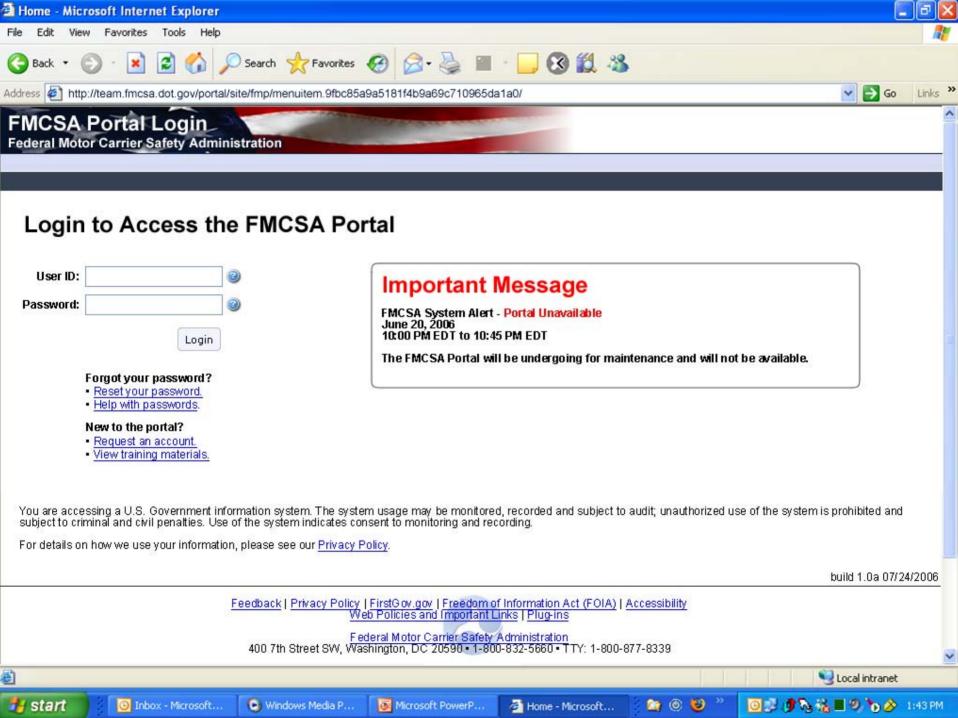
- Automates the registration process
- Automates password reset and account unlock requests
- Registers users for both COMPASS and legacy systems
- Everyone is to reregister through COMPASS
- Organization Coordinator is the internal Approver
- Authorized User is the registered public Approver

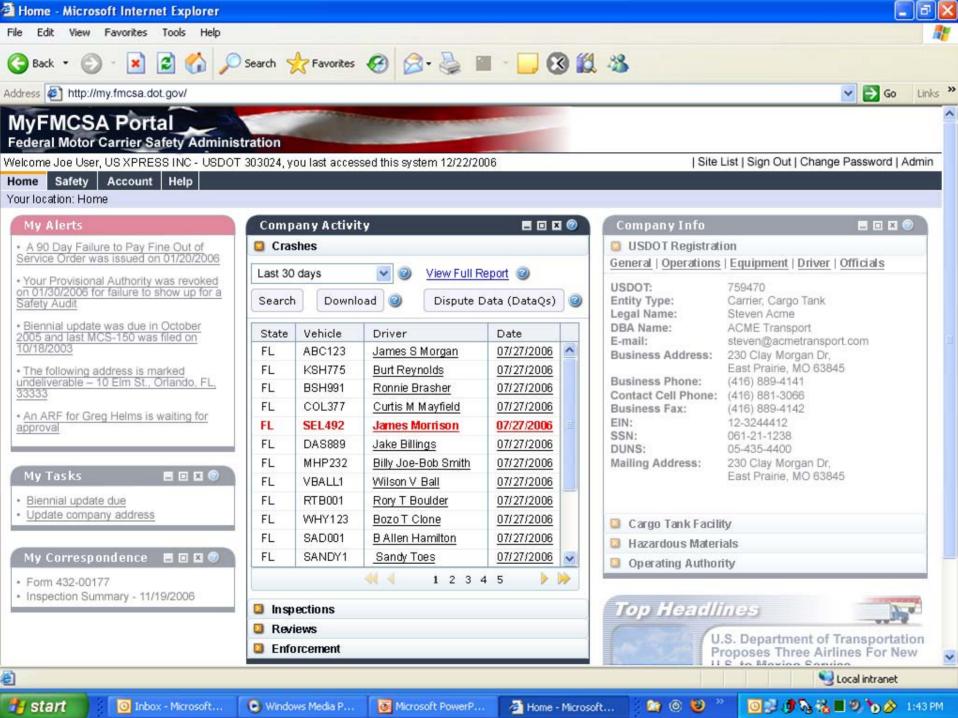
► Roles

- By functionality not title
- Organization Coordinators / Authorized Users are able to assign and remove roles via the portal

COMPASS Public Access and Streamlining Registration

- ▶ Public Access release is directed towards the general public who has an interest in obtaining information about companies
 - Filter screens
 - Query Capability
- ► Streamlining Registration includes:
 - Any changes to the registration and maintenance process, and
 - Leverages existing information to allow for enhanced awareness of both the New Entrant program and a Carrier's requirements pertaining to the program





Discussion

- ► Identifying public sector stakeholders—existing carriers, potential carriers, industry customers, interested parties, etc.
- ► Gathering ideas on how to better communicate with all public sector stakeholders
- ▶ Brainstorming what should be presented to the public sector stakeholders
- ► Implementation strategies

For More Information

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